CONCO turns to specialist company Ascent Technology for Database Consulting and Administration Services.

As a specialist in the creation of turnkey solutions for the electricity supply industry, Consolidated Power Projects (CONCO) is one of Africa’s largest high-voltage construction companies. Its business model is based on the design, procurement, construction, commissioning, project management and site management of high-voltage installations, and the company has an impressive footprint, both locally and across Africa.

With a wide variety of clients, including governments, utilities, municipalities and mining houses, to name a few, as well as a large range of projects underway across the continent, the company’s database environment is of critical importance.

Bryan Kimmel, CONCO’s CIO takes up the story: “Having recently moved to a virtualised environment, we quickly realised that the response and performance of our key database systems wasn’t keeping up with the rapid pace of our growth. Since I had already dealt with Ascent Technology in the past, and these experiences had been overwhelmingly positive, I felt they would be the ideal organisation to assist us with the challenges we were facing.”

“We brought them in initially to aid us with our virtualised Microsoft SQL server environment. CONCO required Ascent to assist not only with the stabilisation and performance tuning of the overall environment, but also to manage the maintenance and administration headaches that the rapid growth and increasing complexity of our database environment was causing our company.”

It was clearly the right choice, points out Kimmel. He says that the fantastic performance increase and the improved stability of the database systems meant that the next logical step was to sign a Service Level Agreement with Ascent, to ensure continued support and peace of mind.

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“As with all our clients, we are eager to continue growing and developing our relationship with CONCO.”

Kimmel adds that CONCO has used Ascent’s services for a year already, and has been suitably impressed with the company’s efforts to date.

“It has been a fruitful relationship so far, which is why we are renewing our Service Level Agreement with the company. With the additional systems we are implementing and the upgrade to Microsoft SQL Server 2012, I anticipate our partnership, to continue growing from strength to strength,” he concludes.