

WHAT WILL IT COST

to use the expertise of Ascent Technology?



Ascent Technology offers end-to-end, cost effective, Managed Database Consulting and Support Services. These services are structured to allow clients the flexibility to choose the engagement model which suits their needs.

This flexibility and our simple mantra of Cheaper and Better has led to the adoption of Ascent Technology as the preferred Enterprise Database Management Services partner and trusted advisor by an impressive number of small, medium and large enterprises.

Consulting Rate

Item	Product	Metric	Business Hours
1	Ad-Hoc Consulting	Hourly	R1,050.00

* Refer to point 5 and 6 under Notes to Pricing.

Database Support Level Agreements

Item	Product	Metric	Starting From
1	Level 1 Environment SLA	Monthly	R20,000.00
2	Level 2 Environment SLA	Monthly	R40,000.00
3	Level 3 Environment SLA	Monthly	R60,000.00
4	Level 4 Environment SLA	Monthly	R80,000.00

NOTES TO PRICING

- Prices exclude VAT;
- A minimum contract period of 12 (twelve) months will apply for all Database Support Level Agreements;
- A consultant's travel time rate will be applicable outside a 50km radius from Ascent's offices and will be calculated at 1 (one) hour per 100km;
- Travel, subsistence and accommodation cost outside a 50km radius from Ascent will be for the client's account and will be calculated according to current SARS rates;
- Non Ascent Database Support Contract clients will be billed R8,400.00 for the first 4 hours or part thereof for Ad-Hoc Consulting per call out, limited to two engagements;
- Non Ascent Database Support Contract clients will be billed R1,400.00 per hour for Ad-Hoc Consulting after the initial four hours;
- Work can only commence upon receipt of a signed order from the client;
- Ascent Technology [Standard Terms and Conditions](#) will apply; and
- E&OE.